Core business of AEONVIS S.p.A. is:

Design and delivery of professional consulting services for business processes and organization (EA 35)
Design, development, testing, installation, and maintenance of software and related user support services (EA 33)

AEONVIS S.p.A. sets as priority objectives the complete customer satisfaction, the growth of its visibility and market position, guaranteeing the highest standards of quality and information security.

To achieve these objectives, the General Management, through the integrated policy for quality and information security, intends to promote and strictly enforce the principles established in the management system, fully complying with the ISO 9001:2015 and ISO 27001:2022 standards, and, through the direct involvement of all personnel, implement continuous improvement.

The company strategy aims to:

- identify the needs and expectations of customers and other stakeholders to best meet them by building the offer with "defined" processes according to an industrial logic and, at the same time, "customized" on a case-by-case basis according to each customer's requirements, following a "tailored" approach

- identify risks related to work activities in order to mitigate their impact and derive growth opportunities from them

- strengthen the organization's market position, maintain and further develop partnerships with software vendors to offer customers the best application solution ("best of breed") to meet their needs

- associate AEONVIS S.p.A.'s image with high standards of quality and information security

- improve the quality level of services offered through the optimization of business processes and continuous monitoring of suppliers

- constantly invest in the growth of personnel skills, also through targeted training paths continuously monitor and improve the effectiveness of the quality and information security management system, the quality level of its services and business processes, and the confidentiality, integrity, and availability of information

- satisfy the needs of its personnel through the involvement of all resources, sharing personal needs, providing suitable working environments, offering flexible working hours, and recognizing an adequate classification and remuneration level according to the role

- comply with all applicable mandatory laws and ensure compliance with workplace safety, quality, and information security regulations

- improve internal and external communication

- engage and raise awareness among personnel on the culture and management of quality and information security

- ensure that anomalies and incidents (including potential cyber risks) affecting the information system and corporate security levels are promptly recognized and properly managed through efficient prevention, communication, and response systems in order to minimize potential business impacts

In line with the above strategies, General Management commits to:

- implement the Integrated Policy by adopting all necessary initiatives to ensure it is understood and effectively applied within the organization

- annually maintain the Integrated Policy: review it to verify its continuing suitability and update it in line with objectives, company strategies, and changes in the internal and external context

- ensure that the Integrated Policy is disseminated through appropriate internal and external communication channels, understood and implemented by all key stakeholders, and becomes an integral part of the corporate culture

- implement a training program and develop operational methods aimed at maintaining and improving the skills and knowledge of all internal personnel

- carry out the contents of the integrated management system documents
periodically verify the effectiveness of the integrated management system, promoting improvement actions aimed at increasing customer satisfaction

- commit to policies that mitigate the impact on climate change.
It is the will of General Management to oversee and support the achievement of the set objectives.

General Director